



Control Panel Hosting Agreement

Plan W/L	Price		Space	Data Transfer	Mailboxes
	Yearly	Monthly			
HostPlus Lite	\$110	\$13	50Mb	2 Gb	20
HostPlus Medium	\$150	\$17	100Mb	4 Gb	50
HostPlus Pro	\$200	\$21	300Mb	6 Gb	80
HostPlus Platinum	\$350	\$40	1 Gb	12 Gb	100

NB: without a permanent link with IDM or a fixed IP, you'll be unable to use FTP to upload files.

Plan: **Hostplus** _____ on **Windows** ____ or on **Linux** ____ Platform

This agreement is entered between IncoNet - Data Management S.A.L, here referred to as "The Company" and _____ represented by _____ here Referred to as "The Client". The company agrees to produce and post for a period of one-year Starting on the first date of publishing the Home page on the Internet, for the client. The agreed Final price is a a monthly or yearly recurrent fee of _____.

The terms and conditions are those defined in this page contract. By signing this agreement the Clients fully accept the terms and conditions here included.

Company Name: _____

Name of Domain: _____

Company Address: _____

E-mail: _____

Phone number: _____ **Fax Number:** _____

Note: Above prices are subject to 10% VAT



Control Panel Hosting Agreement

Terms & Conditions:

As a Web Hosting Provider ("WHP"), we offer our customers the means to acquire and disseminate a wealth of public, private, commercial and non-commercial information. We also want our customers to be fully informed of their rights and obligations-and ours-in connection with their use of the Internet.

When customers disseminate information through the Internet, they also must keep in mind that we do not review, edit, censor or take responsibility for any information our customers may create. This places on customers what will be, for most, an unfamiliar responsibility. When users place information on the Internet, they have the same liability as other authors for copyright infringement, defamation and other harmful speech. Also, because the information they create is carried over our facilities and may reach a large number of people, including both customers and non-customers of ours, customers' postings to the Internet may affect other customers and may harm our goodwill business reputation and operations. For these reasons, customers violate our Terms of Service when they, their affiliates or subsidiaries engage in the following activities:

Copyright Violation – Engaging in activity that infringes or misappropriates the Intellectual Property rights of third parties, including copyrights, trademarks, service marks, trade secrets, software piracy and patents and other similar rights held by third parties shall result in termination of all "subscribers" privileges on the "IDM" system.

The client has full DNS control via the control panel.

As such, any changes done by client on the DNS part that renders the website unreachable or renders the emails unusable in terms of sending and receiving is the sole responsibility of the client.

IDM holds no responsibility for any errors resulting from changes done by client part in his DNS section of the control panel.

Software/Script Support – Customer acknowledges that IDM cannot provide technical support for any software and/or script that the Customer installs, other than variable name changes. Customer also acknowledges that IDM does not supply technical support for Microsoft FrontPage, other than initial configuration. IDM supplies technical support for web hosting issues only. IDM shall be the sole arbiter as to what constitutes a "web hosting" issue.

Spamming -- Unsolicited, commercial mass e-mails (known as "spamming") is a strongly disfavored practice among Internet users and web hosting providers. It is particularly harmful not only because of its negative impact on consumer attitudes toward us, but also because it can overload our equipment and disrupt service to our customers. This includes listing a hosted domain in any unsolicited e-mail.

Adult Sites/Unacceptable Content – Pornography and pornographic related merchandising are prohibited under all IDM services. This includes sites that include links to pornographic content elsewhere. Further examples of unacceptable content or links include pirated software, "hacker" programs, archives of "Warez Sites", game rooms or MUDs, IRC Bots, Egg Drop programs, any kind of illegal software or shareware. In addition, sites offering online gambling, casino functionality, sportsbook betting (including offshore), and Internet lotteries are prohibited.

Responsibility for avoiding the harmful activities just described rests with our customers. We will not, as an ordinary practice, monitor the communications of our customers to ensure that they comply with our policy or applicable law. When we become aware of harmful communications, however, we may take any of a variety of actions. We may remove information that violates our policies, implement screening software designed to block offending transmissions, or take any other action we deem appropriate, including termination of a customer's account with us.

The Customer is responsible for abiding by the rules set forth in the paragraphs above. Any violation of the terms set may, at IDM sole option, result in immediate suspension and/or termination of all services currently being provided.

Email support is provided by IDM (webadmin@idm.net.lb) .

Any set up changes done by the customer where it causes the account (email, website, DNS, ftp, etc...) not to function properly will be billed case per case.

Date:

For The Client Signature:

For IncoNet- Data Management Signature:

Ph: 01-512513, Fax: 01-486568, Support: 1282